



GENERAL WARRANTY

Compliance of QUINTESSENZA CERAMICHE products with the applicable UNI-EN standards in force is guaranteed. The Purchaser acknowledges that variations in size, colour, tone or other visual characteristics of the products also between plain tiles and decorative tiles, are characteristics of the Products and are intrinsic to them and unavoidable, and also acknowledges that the Seller's samples are only provided as approximations of the Products. Under no circumstances can the Seller make, or shall be deemed to have made, any warranty, express or implied, in relation to any statements, descriptions or illustrations in any brochure or other literature. Moreover, any written warranty made by Seller to the Purchaser does not apply to second or third grade sorted Products or occasional lots but refers exclusively to first grade Products with a tolerance of approximately 5%. Upon receipt of the Products, the Purchaser shall open the boxes to check them carefully. The Purchaser assumes full and complete responsibility for ascertaining whether the Products correspond to the Products ordered and are suitable for the intended use, regardless of any suggestion or direction given by Seller with respect to the Products or the use thereof.